



## **Important Update: New & Improved Login Process for GMDC Customers**

Dear Valued Customers,

We are excited to announce a more secure and streamlined login experience for all our customers! To provide you with more autonomy and a seamless digital journey, we have upgraded our systems with several new features.

### **What's Changing?**

- **One Login for Everything:** No more managing multiple credentials. A single login will now work across all customer portals, including Online DO Booking & Registration.
- **Enhanced Security (2FA):** For enhanced security, access to the Customer Portal will now be managed through Oracle Cloud Infrastructure (OCI) Identity and Access Management (IAM). Customers will be required to log in using their password and authenticate via an authenticator application.
- **Email as Your Login ID:** Your registered Email ID is now your unique Login ID.
- **Authenticator App-Based Verification:** Authentication via the Oracle Mobile Authenticator app requires you to generate a secure, time-based verification code in the app and enter it along with your password during login.
- **Self-Service Password Management:** You no longer need to contact GMDC for password issues. You can now reset or generate your own password directly through the portal at any time.

### **Why the Change?**

GMDC has taken a significant step forward in strengthening cybersecurity, with the objective of delivering a more secure and customer-centric experience that empowers users with greater control over access management, including password reset and account recovery.

**The guidelines for registration on new login process has been attached herewith.**

All the customers are advised to register on above with their already registered email ID (mandatory) with GMDC before 01.05.2026 to avoid any issues in login and uninterrupted booking. Any mismatch in registered email ID will hamper your access to booking portal.

**For any query contact: [customer\\_care@gmdcltd.com](mailto:customer_care@gmdcltd.com), +916359947641/6357425636**

**Kindly note that the new login credential will be attached to your account from 01.05.2026, after that your present credentials (Login & Password) will not work on existing booking portal link. The link for login will also be replaced with new link for portal.**

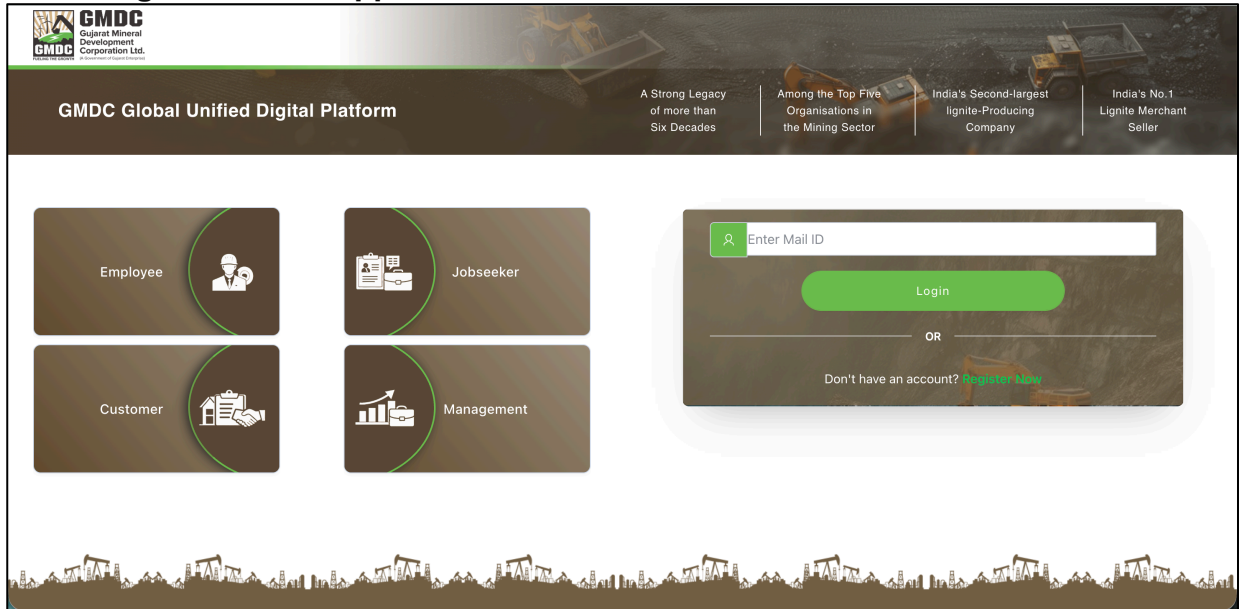
[https://imine.gmdcltd.co.in/ords/r/xxgmdc\\_apps/global-apps201/login-page1](https://imine.gmdcltd.co.in/ords/r/xxgmdc_apps/global-apps201/login-page1)

# GUIDELINES FOR REGISTRATION ON NEW PLATFORM FOR LOGIN

1. Click on the link Below:

[https://imine.gmdcltd.co.in/ords/r/xxgmdc\\_apps/global-apps201/login-page1](https://imine.gmdcltd.co.in/ords/r/xxgmdc_apps/global-apps201/login-page1)

2. Following screen will appear:



3. Now click on **“Register Now”**.

4. After click on **“Register Now”**. Following page will display on the screen.

The screenshot shows a registration form titled "Welcome!". Below the title is the instruction: "To get started, complete the following fields to create an Oracle Cloud account." The form contains the following fields: "First Name", "Last Name", "Email" (marked with an asterisk), "User ID" (marked with an asterisk), "Password" (marked with an asterisk), and "Confirm Password" (marked with an asterisk). Below these fields is a "Terms of Use" section with the text "GMDC LTD." and a checkbox labeled "I agree with the Terms of Use". At the bottom of the form are two buttons: "Submit" and "Cancel".

- Enter all the required details here.
- You can choose First Name and Last Name as per your choice.
- Make sure that email ID you are entering here is exactly same as your registered Email ID with GMDC (present user ID.)
- User ID is your email ID.
- **Important** : Now enter the password as per your choice. Here please note that this password is only for unified registration and **it should not be same**

as booking portal if customer is already registered with GMDC. The password must be different than your present password.

- **Instructions / Best Practices for Self-Registration Passwords**

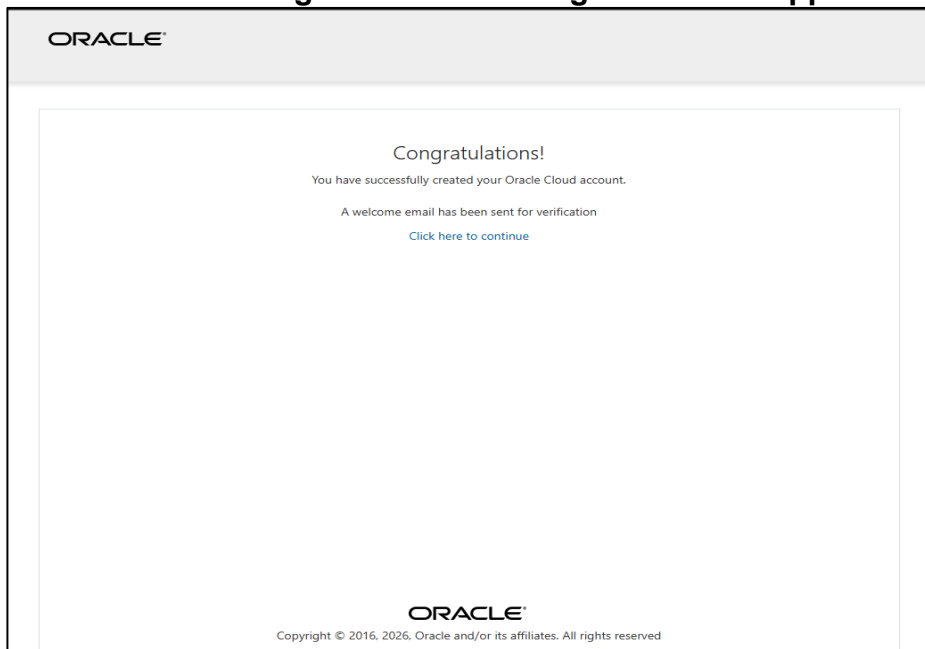
**Length:** A minimum of 14 characters or greater is recommended for enhanced security.

**Complexity:**

- Must contain at least one lowercase character (a-z).
- Must contain at least one uppercase character (A-Z).
- Must contain at least one numeric character (0-9).
- Must contain at least one special character.

**Prohibited Items: Passwords cannot contain the user's username, first name, or last name.**

5. **After successful registration following screen will appear.**



6. Now check your email (which you have used for registration) inbox for a mail from oracle ([no-reply@identity.oci.oraclecloud.com](mailto:no-reply@identity.oci.oraclecloud.com)) and click on the button **Verify Primary Email within 30 mins because the link is valid for 30 mins only.**

7. You have now successfully completed the self-registration process. Kindly ensure that your registered email ID and password are securely retained, as these credentials will be required for all future access to the portal.

8. The detailed login procedure for accessing the portal will be communicated separately through a comprehensive guideline document. Please note that the same link as mentioned above will be used for login, and the new portal will be made operational effective from 01.05.2026.