

**Request for Proposal**

**For**

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**Selection of Facility Management Agency for GMDC's Lignite Mines Bhavnagar, Gujarat  
(Package 3)**

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**RFP No. : RFP/Facilities Management/03/GMDC LTD/2026-27**

**Answer to Pre- Bid Queries document-1**

**Gujarat Mineral Development Corporation**

**June 2026**

| Sl. No. | Name of the Bidder         | Clause No. & Page no.   | Clause Description  | Pre-Bid queries/ Clarification  | Response / Addendum / Corrigendum if any   |
|---------|----------------------------|---|---|---|--|
| 1       | M/S Hospitality Essentials | Section: II: Scope of Work Clause 2, point 8  | Loss and breakages of crockery and utensils - In case breakages and shortages are found due to negligence of agency, the amount equivalent to 90% of value of breakage items shall be recovered from the agency's monthly bill. | Loss and breakage of crockery and utensils - For every year 10% salvage value to be adjusted. | RFP clause remains unchanged.  |
| 2       | M/S Hospitality Essentials | Section: II: Scope of Work Clause 1.3, Regarding Equipment, Appliances and Furniture, Page 15 | The agency shall be responsible for routine maintenance and replacement of gas pipeline and gas rubber tubes.   | Upper limit of routine maintenance to be borne by vendor.                                     | The vendor shall be fully responsible for routine maintenance of gas pipeline and replacement of gas pipelines and gas rubber tubes. |
| 3       | M/S Hospitality Essentials | Section: II: Scope of Work Clause 1.4, Daily Catering Service Volumes, Page 17                | Disposal material shall be in the Contractor's scope. However, Contractor shall have to use eco-friendly disposables materials as approved by Owner's Authorized representative which shall be reimbursed by the owner.         | Cost of disposable material to be borne by whom?  | Cost of disposal material shall be in the Contractor's scope. Such costs shall be reimbursed by GMDC upon approval of EIC.           |
| 4       | M/S Hospitality Essentials | Section: IV: Service Fees   | The Contract shall be for a period of two years. The Contract period shall be renewable for additional + one year subject to  | Rate escalation will on yearly basis. Does it include vehicle reimbursement as well.          | Following clause stands inserted<br><br>"Vehicle reimbursement amount shall remain fixed for two years of the Contract               |

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|         |                            | and payment terms<br>Clause 1.F<br>Page 51 | satisfactory performance of the Agency and at sole discretion of GMDC. However, the Contract Period shall not be more than four years in any circumstances. In case of extension (i) the Service charges pertaining to part (1) and (3) (as mentioned in above point 1 (a)) shall be escalated by 5% per annum beyond two years of initial contract period and (ii) Menu Rate shall be escalated by 5% per annum. |   | period. It shall be escalated by 5% per annum in case of extension”   |
| 5       | M/S Hospitality Essentials | Annexure – 12,<br>Page 92                  | D) Normal lunch - Unlimited   | Salad, Papad , Pickle , Buttermilk/curd/raita etc to be extend in limited quantity for practical feasibility  | Following stands added in Normal Lunch-Unlimited<br><br>“Quantities for the below mentioned items have been capped as below.<br>Salad – 25 gm<br>Papad -1 Piece<br>Pickle – 5 gm<br>Buttermilk – 100 ml<br>Curd - 50 gm”  |
| 6       | M/S Hospitality Essentials | Annexure – 14,<br>Page 98                  | Standardization of Quality Brands   | Since sites are located at remote area. Brand mentioned for major items are not available easily. The same can be approved by Owner's authorized representative. Specifically for Atta, Besan and Rice. | In case the specified brands for major consumable items are not available at the project site due to remote location constraints, in such case equivalent brands of similar quality may be used subject to prior approval of the GMDC’s authorized representative/EIC           |
| 7       | M/S Hospitality Essentials |  |   | Boarding and lodging of vendor base team to be extended at subsidized rates.  | Free Staff Accommodation facilities specifically mentioned in the RFP shall be provided by GMDC for the onsite deployed staff. Any additional accommodation shall be arrange by the Agency at its own costs if such requirement for additional accommodation other than the RFP |

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|         |                    |                         |   |  | <p>specified accommodation is required. Recurring costs such as water and electricity shall be charged as per the prevailing policy of GMDC if any.</p> <p>Any additional accommodation for visiting representatives of the Agency shall be provided as per the current GMDC Policy/charges if such accommodation is available.</p> |
| 8       | M/S Kandz          | Section IV, Clause 1(e) | The Service Fees specified in sr no (1) and (3) specified in subclause a) hereinabove shall remain valid for a period of two years from the date of signing of the Agreement . For the sr no (2) i.e Service Charges for salary towards the unskilled/ semi-skilled manpower, the rates for the minimum wages shall be increased or decreased corresponding to proportionate change in the Minimum Wages published by Central Government on time-to-time basis i.e., Percentage increase or decrease from the previously published Minimum Wages. | Will escalation or reimbursement apply for increases in minimum wages, PF, ESIC, Bonus, Leave with Wages (LWW), or other statutory liabilities during the contract period? | The rates for the minimum wages shall be increased or decreased corresponding to proportionate change in the Minimum Wages published by Central Government on time-to-time basis. PF, ESIC, Bonus will increase or decrease according to the revised minimum wages for the Staff specified in Table B of Price Bid Format.          |
| 9       | M/S Kandz          | Section IV, Clause 2(b) | The Agency shall attach Bank statement showing the release of monthly wages to all its employees deployed for the Project that includes fulfillment of minimum wages, PF, ESIC, bonus (Bonus to be paid if employee works for 30 days as per the relevant provisions) etc. as per applicable laws/Labour codes mentioned in clause 1.4 of Section II of this RFP.   | Should Bonus and Leave with Wages (LWW) be considered on a monthly reimbursement basis, or are they to be included in the quoted service charges?                          | Bonus and Leave with Wages (LWW) are statutory obligations under applicable Labour Codes and must be included in the quoted charges by the Agency in Table B. Payment will be made as per bank statement attached showing the release of monthly wages.   |

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| 10      | M/S Kandz          | Section II, Clause 1.4; Annexure 11                          | The agency shall have to deploy minimum guaranteed category wise manpower for respective location to render the services as per attached Annexure-11. Manpower requirement shall be on 24x7 basis. The below details mentioned shall be followed and considered for the location Bhavnagar.   | Please provide the detailed category-wise and shift-wise minimum manpower deployment requirements as per Annexure-11.                                | Total manpower requirement is specified. However, this manpower can be reshuffled as per the shift requirement.  |
| 11      | M/S Kandz          | Section II, Clause 1.4                                       | Salary of staff, accommodation, PF, WC Policy, uniform, safety items, transportation etc. are in the scope of agency. Free accommodation shall be provided by the owner to for Manager & supervisor at bachelor hostel (one sharing room will be given). One room at VIP Guest house/GMDC house to be provided to accommodate 8 to 10 people. No quarters will be provided to the agency due to shortage of quarters. | What are the exact accommodation facilities available for deployed manpower, including the number of rooms and provisions for electricity and water? | Free accommodation shall be provided by the owner to for Manager & supervisor at bachelor hostel (one sharing room will be given). One room at VIP Guest house/GMDC house to be provided to accommodate 8 to 10 people.<br><br>Recurring costs such as water and electricity shall be charged as per the prevailing policy of GMDC if any . Please also refer to answer to Pre Bid query no 7. |
| 12      | M/S Kandz          | Section II, Clause 3(f)                                      | Agency must keep a hired vehicle (Four Wheelers) for purchasing of raw materials and supplying the same at designated places. An amount of Rs 50,000/- (Fifty Thousand Rupees Only) shall be payable to the Vendor per month towards hiring of Vehicle to operate VIP Guest House & Bachelor Hostel which will be claimed through His RA bill.  | Is the monthly vehicle reimbursement of Rs. 50,000/- inclusive or exclusive of fuel, driver salary, maintenance, toll, insurance, and taxes?         | Yes .  |
| 13      | M/S Kandz          | Section II, after Clause 1.4 – Daily Catering Service Volume | The details for average number of employees/officers at VIP Guest House and Bachelor Hostel for whom catering services would be made available on daily basis are as under: Bachelor Hostel – Breakfast: 25, Lunch & Dinner: 75, Snacks: 50, Tea/Coffee: 50. VIP Guest House & Administrative Building – Breakfast: 10, Lunch & Dinner: 40, Snacks: 40,   | Is there a minimum assured meal quantity or monthly catering revenue guaranteed by GMDC?   | Daily catering service volume is specified based on average demand of past period.<br><br>There shall be no minimum guaranteed Volume.   |

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|---------|--------------------|---|--|--|---|
|         |                    |   | Tea/Coffee: 100. However, these numbers are probably likely to increase substantially due to any events at project facilities. It is pertinent to mention that the payment towards meals/eatables will be made as per actual only.   |  |   |
| 14      | M/S Kandz          | Section IV, Clause 3 – Reimbursement of Costs towards Consumables | The Authority shall reimburse the cost towards consumables used for housekeeping materials on actual basis provided quantities and brands of such items duly certified by Site In charge/Engineer In charge for respective location separately. The brands of consumable items shall be as per Annexures 13 and 14. Monthly reimbursed caps: Bachelor Hostel at Township, Bhavnagar: Rs. 24,000/-; VIP Guest House at Mines, Bhavnagar: Rs. 17,000/-; Administrative Building at Mines, Bhavnagar: Rs. 15,000/-. LPG refilling cost shall be reimbursed on actual basis on certification of EIC. | What is the reimbursement mechanism and timeline for housekeeping consumables, LPG refilling, and other reimbursable expenses? | GMDC shall reimburse consumable costs on actual basis subject to: (a) items and brands certified by EIC per Annexure 13 & 14; (b) monthly caps: Bachelor Hostel – Rs. 24,000/- , VIP Guest House – Rs. 17,000/-, Admin Building – Rs. 15,000/-.<br><br>LPG refilling shall be reimbursed on actuals on EIC certification.<br><br>Reimbursement shall be processed along with the monthly RA bill within 10 working days of satisfactory invoice submission as per Section IV Clause 2(d). |
| 15      | M/S Kandz          | Section II, Clause 1.2 – Laundry Services; Annexure 15            | The agency shall provide laundry facility for Company linen such as Pillow Covers, Towels, Bed Sheets, Curtains etc. The Laundry service for Bedsheet, Towels, Pillow cover and curtains shall be in the scope of FMS agency and its cost shall be included in the Service charges. The agency shall provide laundry facilities for guests/employees on chargeable basis as per Annexure-15. The payment for the same shall be directly collected from GMDC's employees by the appointed agency and the payment for GMDC's guests' laundry shall be reimbursed by GMDC.                          | Please provide approximate monthly laundry volume/linen consumption details for commercial assessment.                         | The laundry scope covers VIP Guest House (max 10 guests) and Township Bachelor Hostel (max 35 guests) at Bhavnagar. Company linen (Pillow Covers, Towels, Bed Sheets, Curtains) is included in service charges. Personal laundry is on chargeable basis per Annexure-15 rates.  |

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| 16      | M/S Kandz          | Section II, Clause 2 – Service Levels and Damages |  | Are the penalties cumulative or independent, and is there a maximum monthly penalty cap?                      | The penalties specified in Section II Clause 2 are independent and event-based.<br><br>Following Clause Stands inserted.<br>“The Maximum cap on total Penalty is 10% of annual Contract Value for respective years of the Contract Period.”  |
| 17      | M/S Kandz          | Section IV, Clause 1(f); Annexure 12              |  | Will the menu rates in Annexure-12 remain fixed, or will revisions be permitted based on market fluctuations? | Menu rates specified in Annexure-12 shall remain fixed for the initial two-year contract period. As per Section IV Clause 1(f), in case of contract extension beyond two years (up to a maximum of four years), Menu Rates shall be escalated at 5% per annum.<br><br>No revision due to market fluctuation is permitted within the initial contract period. |
| 18      | M/S Kandz          | Section II, Clause 1.4 – Manpower                 | The agency shall have to deploy minimum guaranteed category wise manpower for respective location to render the services as per attached Annexure-11. The agency shall employ adequately trained staff and endeavor to maintain the services. The employees of the Agency shall be physically fit and subject to pre-medical test and subsequently post medical test once in a year / in every 6 months. | Can the incoming agency continue with existing site manpower subject to performance and mutual consent?       | Any retention of existing staff is at the discretion of the new Agency, subject to assuming operational control and to ensure desired operational performance and accountability.  |
| 19      | M/S Kandz          | Section II, Clause 1.3; Section IV, Clause 3      | For all occasions like seminars, special function, management events etc. at the Owner's premises, agency shall have to cater the needs of requirements on mutually agreed menu & rates.<br><br>During the terms of the contract, GMDC may ask for additional quantities of manpower for   | Will additional services for shutdowns, VIP visits, events, or increased occupancy be payable separately?     | For special functions, VIP events, or seminars, the Agency shall cater on mutually agreed menu and rates.  |

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|         |                    |                         | facilities management services upto additional 30% with additional cost as per the agreed rates as of Section IV: Clause 1 a) sub clause 1) and 2).  |   |   |
| 20      | M/S Kandz          | Section IV, Clause 2(d) | The Authority shall, subject to reconciliation/deduction [as applicable in terms hereof], and subject to any Tax to be deducted at Source as per law, pay to the Agency a consideration amount based on the accepted Service Charges within 10 (Ten) working days from the date of producing documents as provided in sub clause (b) above to the satisfaction of the Authority, provided however that such payment shall be subject to deduction of penalties/damages, if applicable, in terms of Service Levels specified in RFP section II. | What is the expected timeline for the certification and release of RA bills after submission?   | As per Section IV Clause 2(e), GMDC shall pay within 10 working days from the date of satisfactory submission of the monthly invoice along with all required supporting documents<br><br>Payment is subject to deduction of applicable penalties. |
| 21      | M/S Kandz          | Section III, Clause 7.5 | The rates quoted in Price Bid Annexure 7 shall be inclusive of all taxes, duties, surcharge Levies etc. as applicable ("Price Quote") except applicable Goods and Service Tax.<br><br>Applicable GST at the time of invoicing shall be reimbursed by GMDC.   | Will GST be payable extra at actuals over the quoted service charges?   | Applicable GST at the time of invoicing shall be reimbursed by GMDC on submission of proof / evidence of the GST payment.   |
| 22      | M/S Kandz          | Section II, Clause 1.4  | The employees of the Agency shall be physically fit and subject to pre-medical test and subsequently post medical test once in a year / in every 6 months.<br><br>Contractor shall ensure that all their staff undergoes periodic medical examination (Once in a year & 06 months for Food Handlers) and shall have to submit the reports in prescribed format to the Owner's EIC.   | Are medical examinations, statutory training, and safety compliance expenses reimbursable, or should they be included in the service charges? | These costs must be included in the quoted Rates in Table B and or Service Charges Table C as the case may be. No separate reimbursement is provided for these expenses.  |

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|         |                    |  | Contractor shall ensure that adequate in-house training has been imparted to their staff in the area of Housekeeping, Grooming, Hygiene, Services & Cooking etc. once in a quarter. Salary of staff, accommodation, PF, WC Policy, uniform, safety items, transportation etc. are in the scope of agency. |  |  |
| 23      | M/S Kandz          | Section II, Clause 1.3 – Regarding Raw Materials | GMDC shall provide adequate space for storing the raw materials at Guest House and Bachelor Hostel of respective location.  | Will GMDC provide separate storage for housekeeping consumables, raw materials, and catering stock?                                      | Yes.   |
| 24      | M/S Kandz          | Section III, Clause 5.1                          | The bidder should have average audited annual turnover of at least INR 6 Crore in any 3 financial years out of last 5 financial years (FY 20-21, FY 21-22, FY 22-23, FY 23-24 and FY 24-25).  | We request GMDC to consider the turnover of FY 2025-26 for eligibility and technical evaluation criteria.                                | Yes it can be accepted for calculation of average turnover if Audited Turnover of 2025-26 is available.  |
| 25      | M/S Kandz          | Section III, Clause 5.1(6)                       | The bidder should have average audited annual turnover of at least INR 6 Crore in any 3 financial years out of last 5 financial years (FY 20-21, FY 21-22, FY 22-23, FY 23-24 and FY 24-25).  | Given the nature of the work, we request a review and potential reduction of the minimum turnover eligibility criteria.                  | RFP Clause remains unchanged   |
| 26      | M/S Kandz          | Section II, Clause 1.4                           | Salary of staff, accommodation, PF, WC Policy, uniform, safety items, transportation etc. are in the scope of agency.   | If an employee is not covered under ESIC, will a Workmen Compensation (WC) Policy be acceptable? If so, what coverage limit is required? | Where ESIC is not applicable, a Workmen Compensation (WC) Policy is permissible as an alternative. The coverage limit shall comply with the applicable Labour Codes. |
| 27      | M/S Afoozo         | Section II, Clause 1.4                           | The agency shall have to deploy minimum guaranteed category wise manpower for respective location to render the services as per attached Annexure-11.   | Is the hiring of existing staff mandatory?   | No.  |
| 28      | M/S Afoozo         | Section II, Clause 1.4; Section IV, Clause 1(c)  | Salary of staff, accommodation, PF, WC Policy, uniform, safety items, transportation etc. are in the scope of agency.   | What are the requirements or provisions for staff accommodation?   | Refer to Section II, Clause 1.4 and Section IV, Clause 1(c) and answer to Pre Bid Query No 7 and 11.   |

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| 29      | M/S Afoozo         | Section II, Clause 1.1 – Housekeeping Materials, Equipment, Tools & Consumables | The housekeeping materials, equipment's, tools and tackles & consumables required for the scope of work shall be provided by the agency and the same shall be reimbursable by GMDC. All Housekeeping and laundry services the consumable items to be purchased by agency duly approved of respective location EIC and should be Verified at Security Gate and respective location EIC. The Monthly reimbursed amount for consumables for the housekeeping and Laundry Services should not exceed: Bachelor Hostel – Rs. 24,000/-; VIP Guest House – Rs. 17,000/-; Admin Building – Rs. 15,000/-. | Will housekeeping tools, tackles, and chemicals be the responsibility of the vendor or GMDC? | GMDC shall provide all equipment's such as vacuum cleaners, floor scrubber, Iron, polishing machines, plastic crates etc. required for housekeeping & laundry services. The consumables for the same consumables required for the scope of work shall be provided by the agency and the same shall be reimbursable by GMDC with the maximum cap specified in clause 1.1 of section II. |
| 30      | M/S Afoozo         | Section II, Clause 1.1 – Regarding Equipment                                    | GMDC shall provide all equipment's such as vacuum cleaners, washing machine, Iron, polishing machines, plastic crates etc. required for housekeeping & laundry services.<br><br>Routine/regular maintenance of equipment shall be in the agency's scope.<br><br>Major maintenance of equipment shall be in the GMDC's scope.   | If cleaning machinery is required, which party is responsible for providing it?              |  |
| 31      | M/S Afoozo         | Section II, Clause 1.4 – Manpower   | The employees of the Agency shall be physically fit and subject to pre-medical test and subsequently post medical test once in a year / in every 6 months.<br><br>Contractor shall ensure that all their staff undergoes periodic medical examination (Once in a year & 06 months for Food   | What are the specific requirements and durations for staff PCC and medical clearances?       | The Employee of the Agency shall be physically fit and subject to pre-medical tests and PCC at its own costs prior to deployment and subsequently post medical test once in a year / in every 6 months.  |

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|         |                    |   | Handlers) and shall have to submit the reports in prescribed format to the Owner's EIC.   |   |  |
| 32      | M/S Afoozo         | Section II, Clause 1.4; Annexure 11   | The agency shall have to deploy minimum guaranteed category wise manpower for respective location to render the services as per attached Annexure-11.   | Could you provide a staffing bifurcation by site?   | Please Refer to Annexure-11  |
| 33      | M/S Afoozo         | Section II, Clause 2 – Service Levels and Damages<br><br>Section IV, Clause 2(d)                    | The Authority shall, subject to reconciliation/deduction [as applicable in terms hereof], and subject to any Tax to be deducted at Source as per law, pay to the Agency, a consideration amount based on the accepted Service Charges within 10 (Ten) working days from the date of producing documents as provided in sub clause (b) above to the satisfaction of the Authority, provided however that such payment shall be subject to deduction of penalties/damages, if applicable, in terms of Service Levels specified in RFP section II. | Will billing be SLA-based? If so, what is the procedure?  | Please refer to clause no 2 of Section IV for the detailed invoicing and payment procedures.   |
| 34      | M/S Afoozo         | Section II, Clause 1.1 – Equipment;<br>Section II, Clause 1.3 – Equipment, Appliances and Furniture | Routine/regular maintenance of equipment shall be in the agency's scope.<br>Major maintenance of equipment shall be in the GMDC's scope.<br><br>The agency shall be responsible for routine maintenance and replacement of gas pipeline and gas rubber tubes.<br>Major maintenance of equipment shall be in GMDC's scope.   | Who will bear the costs for repairs and routine maintenance checks (excluding kitchen equipment)? | The routine maintenance of equipments is in the Agency's scope. The Cost of repair is in the GMDC's scope provided such repairs/replacements are required for the reasons not attributable to the Agency/ non Negligence of the Agency.. |
| 35      | M/S Afoozo         | Section II, Clause 1.3 – Daily Catering   | The details for average number of employees/officers at VIP Guest House and Bachelor Hostel for whom catering services would be made available on daily basis are as under: Bachelor Hostel – Breakfast: 25, Lunch  | Is there a minimum meal guarantee for all sites?  | The payment towards meals/eatables will be made as per actual only.<br><br>Daily catering service volume is specified based on average demand of past period.  |

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|         |                    | Service Volume   | & Dinner: 75, Snacks: 50, Tea/Coffee: 50. VIP Guest House & Administrative Building – Breakfast: 10, Lunch & Dinner: 40, Snacks: 40, Tea/Coffee: 100. However, these numbers are probably likely to increase substantially due to any events at project facilities. It is pertinent to mention that the payment towards meals/eatables will be made as per actual only. |  | There shall be no minimum guaranteed Volume.  |
| 36      | M/S Afoozo         | Section IV, Clause 3 (e)   | Owner shall reimburse the cost of consumables required for guests like bath soap & shampoo (of superior quality for VIP guest), toothbrush, shaving kit, oil, mosquito repellents, etc. (as approved by Owner) on actual cost basis subject to maximum amount specified.  | Are there any special requirements for VIP guest rooms (e.g., mini-bars, bathroom amenities, fruit baskets)?           | It may be required in case to case basis which shall be reimbursed on actual upon approval of EIC.                                    |
| 37      | M/S Afoozo         | Section IV, Clause 3 (e)   | Owner shall reimburse the cost of consumables required for guests like bath soap & shampoo (of superior quality for VIP guest), toothbrush, shaving kit, oil, mosquito repellents, etc. (as approved by Owner) on actual cost basis subject to maximum amount specified.  | What are the requirements for room and bathroom amenities for standard (non-VIP) guest rooms?                          | Please refer to Section IV, Clause 3 (e).   |
| 38      | Shiva Hospitality  | Section II – Scope of Work, 1.4 Manpower / Transportation Clause | Agency must keep a hired vehicle (Four Wheelers) for purchasing of raw materials and supplying the same at designated places.<br><br>An amount of Rs 50000/- shall be payable to the Vendor per month towards hiring of Vehicle which will be claimed through His RA bill.  | Vehicle Hiring: mentions a monthly payment of Rs. 50,000 for vehicle hiring via RA bills. Can you clarify the purpose? | Agency shall keep a vehicle at site for logistic purpose for purchasing of raw materials and supplying the same at designated places. |
| 39      | Shiva Hospitality  | Section II – Scope of Work, Daily                                | Table showing Breakfast, Lunch & Dinner, Snacks, Tea/Coffee quantities  | Food Services: Is there a minimum guarantee for the provision of lunch, dinner, snacks, and tea at all locations?      | The payment towards meals/eatables will be made as per actual only.   |

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|         |                    | Catering Service Volume                                  |   |   | Daily catering service volume is specified based on average demand of past period. There shall be no minimum guaranteed Volume.  |
| 40      | Shiva Hospitality  | Section II – 1.1, Housekeeping scope                     | Also, agency shall be responsible for disposal of garbage in environment friendly manner by segregating the garbage waste with biodegradable & non-biodegradable. | Waste Management: Who is responsible for the disposal of food wastage?  | Agency will be responsible for the segregation and collection of waste at the designated location within the Project premises.   |
| 41      | Shiva Hospitality  | Section IV – Service Fees and Payment Terms, Clause 1(e) | Rates for minimum wages shall be increased or decreased corresponding to proportionate change in Minimum Wages  | Wage Revision: Will there be provisions for minimum wage revisions?   | Yes, Please refer to clause 1(E) of Section IV of RFP  |
| 42      | Shiva Hospitality  | Section II – Scope of Work, 1.4 Manpower                 | Salary of staff, accommodation, PF, WC Policy, uniform, safety items, transportation etc. are in the scope of agency.   | Accommodations: Will staff accommodations be provided?  | Please refer to the answer to Pre Bid Query No 7 and 11.   |
| 43      | Shiva Hospitality  | Section II – Scope of Work, 1.4 Manpower                 | The agency shall have to deploy minimum guaranteed category wise manpower for respective location to render the services as per attached Annexure- 11.            | Manpower: The Statement of Work (SOW) mentions daily manpower requirements. How will the cost for reliever manpower be handled? | Please note that no of all manpower including relivers are included in Table A and Table B of the Price Bif format provided in Annexure 7. If any additional Reliver to be required then it should be included in the Service Charges so as to provide uninterrupted services. |
| 44      |                    | Annexure 7 Annexure-11                                   | Annexure 7 - Price Bid Annexure 11 - Minimum guaranteed category wise manpower  | The quantity of manpower specified in the Price Bid does not match the manpower requirement indicated in Annexure 11            | The manpower quantities mentioned in the Price Bid shall remain unchanged. Manpower specified in Annexure 11 shall be amended as below<br>4th column - Administrative Building – Bhavnagar :   |

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|         |                    |                       |                    |                                | Unit Manager (Admin & VIP Guest House) - 1<br>Cook - 0<br>Assistant Cook - 0<br>Steward - 1<br>Housekeeper / Laundry Boy - 0<br>Dish Washer / Helper – 2<br>Reliever – 0<br>Similarly, Annexure 11 is revised and placed below. |

### Annexure 11: Minimum guaranteed category wise manpower

Manpower Towards Catering, Housekeeping and laundry services for Administrative Building & VIP Guest House & Bachelor Hostel at Lignite Projects, Bhavnagar at Mines & Township.

| Sr.No.       | Category of Manpower      | Category       | UOM | Bachelor Hostel, Bhavnagar | VIP Guest House, Bhavnagar | Administrative Building Bhavnagar | Deployment Plan         |
|--------------|---------------------------|----------------|-----|----------------------------|----------------------------|-----------------------------------|-------------------------|
| 1            | Unit Manager              | Administrative | No  | 1                          | 1                          |                                   | Administrative Position |
| 2            | Cook                      | Skilled        | No  | 1                          | 1                          | 0                                 |                         |
| 3            | Assistant Cook            | Semi-Skilled   | No  | 2                          | 1                          | 0                                 |                         |
| 4            | Steward                   | Semi-Skilled   | No  | 4                          | 2                          | 1                                 |                         |
| 5            | Housekeeper - Laundry Boy | Unskilled      | No  | 4                          | 2                          | 0                                 |                         |
| 6            | Dish Washer/Helper        | Unskilled      | No  | 2                          | 1                          | 2                                 |                         |
| 7            | Reliever                  | Semi-Skilled   | No  | 2                          | 1                          | 0                                 |                         |
| <b>Total</b> |                           |                |     | <b>16</b>                  | <b>9</b>                   | <b>3</b>                          |                         |

**Annexure -1 Bidding Schedule (Amended)**

| Event Description  | Provisions as per RFP   | Corrigendum / Addendum  |
|--|---|---|
| Online Submission of Price Bid   | <p>The Price Bid is to be submitted online <b>only</b> at designated place on <a href="https://gmdctender.nprocure.com">https://gmdctender.nprocure.com</a> <b>04/06/2026</b> up-to 18:00 hrs and (i) any submission of offline price bid (i.e., physical submission) or (ii) submission of price bid along with technical bid will lead to disqualification.</p> <p>A copy of instruments or information pertaining to it may be required to be submitted online at the time of submission of Price bid.</p> <p>Technical Bid is not to be submitted online, but should be submitted in <b>physical offline</b> at the designated address by the deadline mentioned.</p> | <p>The Price Bid is to be submitted online <b>only</b> at designated place on <a href="https://gmdctender.nprocure.com">https://gmdctender.nprocure.com</a> <b>12/06/2026</b> up-to 18:00 hrs and (i) any submission of offline price bid (i.e., physical submission) or (ii) submission of price bid along with technical bid will lead to disqualification.</p> <p>A copy of instruments or information pertaining to it may be required to be submitted online at the time of submission of Price bid.</p> <p>Technical Bid is not to be submitted online, but should be submitted in <b>physical offline</b> at the designated address by the deadline mentioned.</p> |
| Last Date and Time of Submission of Technical Bid, RFP Fees & EMD in Hard Copy | <p>The Technical Bid is to be submitted offline or before <b>05/06/2026 up to 15:00 Hrs.</b> at GMDC office situated at Khanij Bhavan, 132-ft. Ring Road, Gujarat University Ground, Vastrapur, Ahmedabad- 380052, <b>by Speed Post/RPAD/Hand delivery/Courier</b> in sealed cover duly super scribed as mentioned in the RFP.</p>  | <p>The Technical Bid is to be submitted offline or before <b>15/06/2026 up to 15:00 Hrs.</b> at GMDC office situated at Khanij Bhavan, 132-ft. Ring Road, Gujarat University Ground, Vastrapur, Ahmedabad- 380052, <b>by Speed Post/RPAD/Hand delivery/Courier</b> in sealed cover duly super scribed as mentioned in the RFP.</p>  |
| Opening of Technical Bid   | <p>On <b>05/06/2026 at 16:00 Hrs.</b> at GMDC office situated at Ahmedabad as per the address specified in sr. no 4</p>   | <p>On <b>15/06/2026 at 16:00 Hrs.</b> at GMDC office situated at Ahmedabad as per the address specified in sr. no 4</p>   |